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William M. Lindsay is Professor Emeritus of Management at Northern Kentucky University. In addition to co-authoring eight editions of MANAGING FOR QUALITY AND PERFORMANCE EXCELLENCE (including predecessors), he is the co-author of TOTAL QUALITY AND



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top management ensure that quality objectives are established at relevant functions and levels within the organization, that they be measurable and consistent with the quality policy, that planning be carried out in order to meet quality

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system requirements  
and the quality  
objectives, and

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decision-making  
process.

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Ranking systems and comparisons of quality and performance indicators will be of increasing relevance for complex “high-risk” procedures such as esophageal cancer surgery. The identification of



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evidence-based standards relevant for key performance indicators in esophageal surgery is essential for establishing monitoring systems and furthermore a requirement to enhance treatment quality. In ...

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**Earned Value  
Management (EVM):**  
This methodology  
measures project  
performance with an  
integrated schedule  
and budget, which is  
based on the project  
work breakdown  
structure (WBS).

**Earned Valued  
Management System  
(EVMS):** This is the  
collection of tools,  
templates , processes  
and procedures that an

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organization uses to do  
EVM.

## **Using Earned Value Management to Measure Project Performance**

The article by Rana, Nanda, and Sontakki (2010) focuses on the ways of measuring performance index and quality management innovation in an organization. The key constructs employed in the study involve

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employees and works  
to maintain a  
collaborative  
environment.  
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management is an on-  
going, significant  
aspect of the  
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